

Registration Form

Taxware User Conference 2002
 Sheraton Boston Hotel - Boston, MA
 August 25-28, 2002

Three Convenient Ways to Register:

- 1| **Register online** at www.taxware.com.
- 2| **Fax** this registration form to: M2 Meeting Management 978.475.1333
- 3| **Mail** this registration form to: M2 Meeting Management
 c/o Taxware User Group Conference 2002
 305 North Main St.
 Suite 203
 Andover, MA 01810

Attendee Information - Please Print Clearly

Please fill out completely to ensure correct information for mailing of confirmation. A separate form must be completed for each attendee. **You must make copies of this registration form.**

Attendee's First Name (as you wish it to appear on badge)

Attendee's Last Name

Title

Company Name

Attendee's Address Suite/Room/Mail Stop

City State/Province ZIP/Postal Code Country

Phone Fax E-Mail

Registration Fee Deadlines - On or Before Friday, July 12, 2002

Early Registration Fee	Fee	Amount
Per Person	\$595	\$ _____

Regular Rate After Friday, July 12, 2002

Regular Registration Fee	Fee	Amount
Per Person	\$695	\$ _____

Attending Spouse/Guest \$150 \$ _____

(Evening Food and Beverage Functions Only)

Spouse/Guest Name

TOTAL DUE \$ _____

Enclosed is a company check: **(Made payable to M2 Meeting Management)**

Please bill My: Visa MasterCard American Express

Card Holder's Signature Exp. Date ____/____

Print Name (as it appears on the card)

Credit Card Billing Address (if different from above) Suite/Room/Mail Stop

City State/Province ZIP/Postal Code Country

Permit #
Etc
Etc

Taxware User Conference 2002
 Sheraton Boston Hotel - Boston, MA
 August 25-28, 2002



27 Congress Street
 Salem, MA 01970 USA

in-no-va-tion
 (in'no-vā'shen)/n

1. Something new or different introduced
 2. The act of introducing something new; introduction of new things or methods

Taxware User Conference 2002



Innovation

Sheraton Boston Hotel - Boston, MA
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Featured Speakers From

Bennet Jones	First Data Corporation	Oracle
Deloitte & Touche	KPMG	PriceWaterhouseCoopers
Ducharme, McMillen & Associates, Inc.	North Carolina Department of Revenue	TaxAutomation
Ernst & Young		Wisconsin Department of Revenue

Corporate Sponsors & Exhibitors



New! One-on-One Technical Consultations

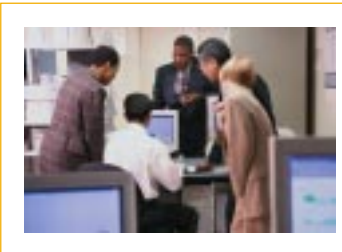
See page 6 for more details!

8:00 - 9:30am	Continental Breakfast and Exhibit Viewing	
	Topical Sessions	Product Sessions
9:30 - 10:30am	Evolving eGovernment and Tax Administration <ul style="list-style-type: none"> Torsten Fetzer – Director, International Tax Research, Taxware Naomi Dalzell Martinez, Esq. – International Tax Counsel, Research Lead, Taxware 	WorldTax System for New Users <ul style="list-style-type: none"> Karen Palleschi – Instructional Designer and Trainer, Taxware Torsten Fetzer – Director, International Tax Research, Taxware
10:45 - 11:45am	Determining Nexus in an eCommerce Environment <ul style="list-style-type: none"> Elaine Bialczak – General Tax Counsel, Ducharme, McMillan & Associates 	Sales/Use Tax System for New Users <ul style="list-style-type: none"> John Ardagna – Director of Education and Customer Service, Taxware Karen Palleschi – Instructional Designer and Trainer, Taxware
11:45am - 1:15pm	Lunch & Exhibit Viewing	
1:15 - 2:15pm	Sales Tax Planning Opportunities in an Automated Tax Environment <ul style="list-style-type: none"> Jeremiah T. Lynch – National Director of Sales/Use Tax Services, Ernst & Young LLP 	Planning for Your Taxware Integration or Upgrade <ul style="list-style-type: none"> Jeff Cohen – Alliance Management - Professional Services, Taxware Moe Turcotte – Sr. Manager, Technical Support, Taxware
2:45 - 3:45pm	Current Issues in Digital Goods <ul style="list-style-type: none"> Bernie Rothman – Senior Vice President, First Data Corp. Torsten Fetzer – Director, International Tax Research, Taxware 	Compliance – Returns Made Easy <ul style="list-style-type: none"> Chuck Rosselli – Product Manager, Taxware Jollyin Thakkar – Lead Developer, Taxware Bryan Sweeney – Supervisor, Tax Reporting and Compliance, Taxware
4:00 - 5:00pm	Sales Tax Holidays: Current Impact/Future Outlook <ul style="list-style-type: none"> Lisa C. Johnson – Tax Counsel, U.S. Tax Research Department, Taxware Michelle Sadova – Tax Counsel, U.S. Tax Research Department, Taxware 	Maintaining Taxware Systems <ul style="list-style-type: none"> Moe Turcotte – Sr. Manager, Technical Support, Taxware Todd Nelson – Manager, Technical Support, Taxware

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New! Technical Room Consultation — — — — —>

For the first time, you will be able to sit down one-on-one with a Taxware technical support expert and have your questions answered in-person. Workstations will be set up so that you can get to the root of the issue. Our technical support staff is looking forward to meeting you!



Brief 20-30 minute consultations will be available throughout the conference. Sign-ups will be available on site and will be on a first-come, first-served basis.



39 Dalton Street
Boston, MA 02199
T 617.236.2000
F 617.236.1702

Taxware's User Conference 2002 will be held at New England's largest hotel, the newly renovated 1181-room

Sheraton Boston Hotel. Just three miles from Logan International Airport, the hotel is minutes away from shopping, theater, restaurants and cultural attractions. As the country's eighth largest city, Boston boasts a wealth of historic landmarks in a dynamic cultural setting. The Freedom Trail, Old North Church, Paul Revere's House, and Faneuil Hall Marketplace are just a few of the symbols of this city's rich and varied history. Centrally located in Back Bay, the Sheraton Boston Hotel is just a few steps from Prudential Center shopping, the unique galleries and boutiques of Newbury Street and the elegant shops in Copley Place. Symphony Hall, the Theater District, the Museum of Fine Arts, Fenway Park and Beacon Hill are just some of the rich cultural attractions Boston has to offer. You'll find Boston is one of the most fascinating and historic metropolitan areas you'll ever visit!



Important Dates & Information to Remember

Early Registration (\$595)	On or before Friday, July 12, 2002
Regular Registration (\$695)	After Friday, July 12, 2002
Registration Deadline	Wednesday, August 16, 2002

Sheraton Boston Hotel	T 800.325.3535 or 617.236.2000
Check-in time	3:00 PM
Check-out time	12:00 NOON

Taxware 2002 Hotel Room Rate	\$189/single or double occupancy
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Hotel Reservation Cut-off Date	Thursday, July 25, 2002
This is the last day to be assured of a hotel room at the special conference rate of \$189. The Sheraton Boston Hotel will continue to accept reservations from attendees after this date at rates then publicly available, subject to availability.	



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(in'ə-vā'shən) *n.*

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Sunday, August 25, 2002

- 10:00am Duck Tours
- 5:00-7:00pm Registration, Hors D'oeuvres, Cocktail Reception & Exhibit Viewing

Monday, August 26, 2002

- 7:00am Registration & Continental Breakfast
- 8:30am Opening Remarks and Keynote Address



Part bus tour and part amusement ride, this 80-minute amphibious trip through the city is a hoot. See Boston by land and water in this unique, authentic, renovated World War II amphibious landing vehicle. The Duck travels through historic sites in Back Bay, Beacon Hill, downtown Boston, and the North End. The big splashdown is in the Charles River, where passengers enjoy a 30-minute cruise. Reservations are on a first-come, first-served basis.

	Topical Sessions	International Sessions	Product Sessions	Product Sessions (continued)
9:30 - 10:30am	Automated Tax Collection in the U.S.: The Streamlined Sales Tax Project <ul style="list-style-type: none"> Jon Abolins – Vice President Tax and Government Affairs, Taxware Charles D. Collins, Jr. – Director, Sales and Use Tax Division, North Carolina State Department of Revenue Diane Hardt – Administrator of Division of Income, Sales and Excise Taxes, Wisconsin Department of Revenue 	Expanding Your Business in Canada – GST and Provincial Sales Taxes in Canada <ul style="list-style-type: none"> Prashant Kamalapuram – International Tax Counsel, Tax and Government Affairs, Taxware Steven D'Arcy – Partner, Tax, Bennet Jones 	Sales/Use Tax System for New Users <ul style="list-style-type: none"> John Ardagna – Director of Education and Customer Service, Taxware Karen Palleschi – Instructional Designer and Trainer, Taxware 	
10:45 - 11:45am	Managing the Sales and Use Tax Function in a Multi-tiered Business Environment <ul style="list-style-type: none"> Robert Polansky – Director, U.S. Tax Research Department, Taxware Jackie McCallum – Senior Tax Analyst, U.S. Tax Research Department, Taxware 	Expanding Your Business in the European Union – VAT in Europe <ul style="list-style-type: none"> Judith M. Freedman, Esq. – International Tax Counsel, Tax and Government Affairs, Taxware Victor Gladun – Analyst, International Tax Research, Taxware 	WorldTax System for New Users <ul style="list-style-type: none"> Karen Palleschi – Instructional Designer and Trainer, Taxware Ying Chen – Senior International Tax Analyst, Tax & Government Affairs, Taxware 	STEP - Managing Exemptions and Exceptions <ul style="list-style-type: none"> Karen Palleschi – Instructional Designer and Trainer, Taxware Tony Turner – Principle, TaxAutomation
11:45am - 1:15pm	Lunch & Exhibit Viewing			
1:15 - 2:15pm	Integrating Organizational Change in a Post-Implementation Environment <ul style="list-style-type: none"> Joe McIlvaine – General Tax Counsel, DuCharme, McMillan & Associates 	Automated Tax Collection Around the World: The OECD Digital Services Project <ul style="list-style-type: none"> Jon Abolins – Vice President, Tax and Government Affairs, Taxware 	Maintaining Taxware Systems <ul style="list-style-type: none"> Moe Turcotte – Sr. Manager, Technical Support, Taxware Todd Nelson – Manager, Technical Support, Taxware 	
2:45 - 3:45pm	eMarketplaces and eProcurement <ul style="list-style-type: none"> Jeff Cohen – Alliance Management - Professional Services, Taxware Debbie Hedrick – Sr. Tax Manager, Deloitte & Touche 	Expanding Your Business in Latin America – Indirect Taxes in Latin America <ul style="list-style-type: none"> Naomi Dalzell Martinez, Esq., International Tax Counsel, Research Lead Tom Boniface, Director, International Value Added Tax Center, KPMG 	Compliance – Returns Made Easy <ul style="list-style-type: none"> Chuck Rosselli – Product Manager, Taxware Jollyin Thakkar – Lead Developer, Taxware Bryan Sweeney – Supervisor, Tax Reporting and Compliance, Taxware 	
4:00 - 5:00pm	Taxware in the Retail/POS Market Segment <ul style="list-style-type: none"> Chuck Rosselli – Product Manager, Taxware Bruce Reed – Vice President, North American Sales, Taxware 	Expanding Your Business in Asia/Pacific Including China – Indirect Taxes in Asia-Pacific <ul style="list-style-type: none"> Ying Chen – Senior International Tax Analyst, Tax & Government Affairs, Taxware 	Taxware – The Next Generation <ul style="list-style-type: none"> David Decker – Vice President, Development, Taxware Chris Eveleigh – Product Manager, Taxware Christopher Hutter Patterson – Director of Product Management, Taxware 	

- 5:00 - 7:00pm Cocktails and Exhibit Viewing
 - 7:00-9:00pm **Dinner and Entertainment with Comedian Jimmy Tingle**
- "Jimmy Tingle's one man show doesn't capitalize on political crisis; instead his uplifting Uncommon Sense draws honest laughs."- Chuck Crisfulli, Los Angeles Times
Jimmy most recently completed two seasons with **60 Minutes II** as the commentator/ humorist in the Andy Rooney spot. His brand of humor is clean, funny, and intelligent.



The **New York Times** wrote of his one-man show Jimmy Tingle's Uncommon Sense. "He is more than comic wit... so cheerfully intelligent he makes his audience optimistic in the face of reality." – The **Los Angeles Times** added that Uncommon Sense was "a thoroughly invigorating and uplifting experience. "Deeply funny... Powerful sentiment... triumphant laughs."

